

family resources

EASY REFERENCE — WHO TO CALL

COMMUNITY SERVICES FOR CHILDREN & YOUTH

Beverly Jewel Wall Lovelace Children's Program (BJWL), located in 19 public and subsidized housing communities throughout Pittsburgh and Allegheny County, provides safe after-school and summer programs six days a week for children ages 5–18.

BJWL offers social, emotional, academic, recreational, and other resources for families.

OPEN REFERRAL, NO FEE TO CLIENT

BJWL

412-363-1702

FAMILIES IN CRISIS

Immediate response to families in crisis because of child abuse or neglect

Crisis Intervention Services are offered for families whose children are at risk for being placed outside the home because of physical or emotional abuse, neglect, or disclosure of sexual abuse; services include support/education for families working toward reunification.

REQUIRES CYF REFERRAL, NO FEE TO CLIENT

Intake, Information, and Referral

412-363-1702

Parent-teen conflicts

The Parent-Teen Conflict Program offers crisis intervention, assessment, in-home counseling, advocacy, and problem solving and coping strategies to help parents and teens or pre-teens manage conflict.

OPEN REFERRAL

Intake, Information, and Referral

412-363-1702

FAMILIES WITH ABUSED CHILDREN

Physically, sexually, and emotionally abused and/or neglected children

Outpatient Psychotherapy Services include individual, family, group, couples, and play therapy — and collateral sessions — as well as therapy for adults who experienced abuse and/or other forms of family violence as children; treatment services for non-abusing partners; psychiatric evaluation, medication management.

Intake, Information, and Referral

412-363-1702

Family-Based Mental Health Services provide intensive, team-delivered, and individualized mental health services in the home for families with a child or adolescent (up to age 21) who is at risk for out-of-home placement. Services include family and individual therapy, crisis intervention, case management, and family support services.

REQUIRES MEDICAL ASSISTANCE, NO FEE TO CLIENT

Intake, Information, and Referral

412-363-1702

Family-Focused/Solution-Based Services provide crisis intervention, assessment, individual and family therapy, resource coordination/case management, and support and education about mental health issues for children, adolescents, and adults to help family members cope and improve their relationships.

Intake, Information, and Referral

412-363-1702

Abused and neglected preschool children

The Therapeutic Parents' and Children's Center provides therapeutic preschool services for children with developmental delay and/or emotional disturbance who may have experienced physical or sexual abuse or severe neglect, or who may have witnessed family violence. Supportive services are provided to parents and caregivers.

OPEN REFERRAL, NO FEE TO CLIENT

Intake, Information, and Referral

412-363-1702

Family Resources works to ensure that all our services are accessible to families that may not speak English fluently, offering emotional and social support, counseling, help with life skills, coaching in parenting skills, and advocacy in dealing with cultural and language challenges.



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EASY REFERENCE — WHO TO CALL FAMILIES SEEKING SUPPORT

Parent education

The **Nurturing Course** is a 15-week series that teaches parents and children how to develop healthy and non-abusive family relationships.

OPEN REFERRAL, SLIDING FEE SCALE

Prevention Services Supervisor

or Intake, Information, and Referral

412-363-1702

Parent support groups

Peer support groups in an informal setting for **parents of young children, school-age children, and teenagers, groups for teen parents and grand-parents raising children** provide an opportunity for group members to give and receive support; many ongoing groups meet weekly.

OPEN REFERRAL, NO FEE TO CLIENT

Prevention Services Supervisor

or Intake, Information, and Referral

412-363-1702

Home visits

In-home visits for parents of young children and expectant parents provide emotional and social support to isolated parents, including teen parents; help with life skills and coaching in parenting skills.

OPEN REFERRAL, NO FEE TO CLIENT

Prevention Services Supervisor

or Intake, Information, and Referral

412-363-1702

Parent-teen conflicts

The **Parent-Teen Conflict Program** provides support for parents, pre-teens, and teens including parent education, support groups, and referral to additional programs depending on the needs of the family.

OPEN REFERRAL

Intake, Information, and Referral

412-363-1702

Families with a child at risk for out-of-home placement

High Fidelity Wraparound (HFW), in partnership with Allegheny County Joint Planning Teams (JPT).

High Fidelity Wraparound is a process used to recognize the complex needs of children and youth (0-21) with a mental health diagnosis and their families who are involved with several service systems. Wraparound is a way to improve the lives of children with complex behavioral needs and their families. The integration process of wraparound develops an individualized plan of care so that children and youth grow up in their homes and communities.

High Fidelity Wraparound

412-363-1702

Parents with questions

The **Parenting WARMLINE** offers immediate, confidential telephone support, information, and referrals for any non-medical parenting concern.

OPEN REFERRAL, NO FEE TO CLIENT

warmline@familyresourcesofpa.org

Within Allegheny County

412-641-4546/1-877-WARMLYN

Outside Allegheny County

1-800-641-4546

Retreats

The **Family Retreat Center** offers a location for parent education, support, and recreational programming for family and neighborhood groups.

FLEXIBLE FEES

Family Retreat Center Supervisor

412-363-1702

Family Support Center in the Hill

Located at 1801 Centre Avenue Suite 310, **The Hill District Center for Nurturing Families** provides parent education, parent support, family recreation, family goal planning, and school-readiness activities, developmental screenings for children ages 4 months to 5 years, advocacy, and referral, with an emphasis on families with children ages birth through 5. Programs are designed and led by Family Support Center members.

NO FEE TO CLIENT

The Hill District Center for Nurturing Families

412-683-7517

